

Program Eligibility:

Home Care Services

- Referral initiated by community or facility provider.
- Patient's condition requires services of skilled health care professionals.

Hospice Services

- Patients, families and providers can refer to the program.
- Patient's condition is life limiting.
- Patient is seeking symptom management support at home/nursing home.

Billing/Cost of Services

- Services are paid for through private and public sources.

The Agency bills Medicare, NH Medicaid, private insurance plans (home care services vary with each individual policy), various social service grants, and the patient, utilizing a sliding fee scale.

North Country Home Health & Hospice Agency is a Medicare certified, non-profit organization and a member agency of the Home Care Association of NH.

To report concerns about home care, call the Medicare Hotline at 800.621.5232.

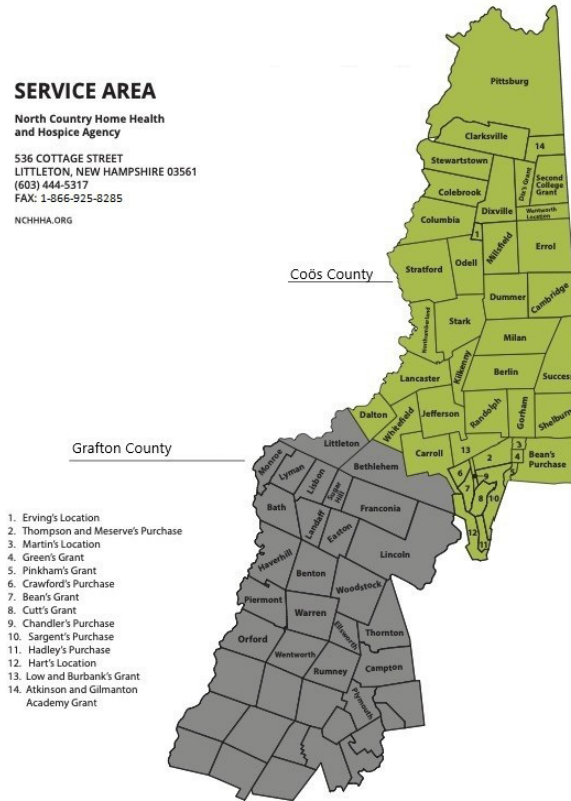
Serving 51 communities in Coös and Grafton Counties

SERVICE AREA

North Country Home Health and Hospice Agency

536 COTTAGE STREET
LITTLETON, NEW HAMPSHIRE 03561
(603) 444-5317
FAX: 1-866-925-8285

NCHHA.ORG



Our Mission:

"We improve lives by caring for patients and families as they navigate their healthcare journey at home."

NCH | North Country Home Health & Hospice Agency
north country healthcare

536 Cottage Street | Littleton, NH 03561
603.444.5317
nchha.org

Home Health & Hospice Services

Home Is Where The Heart Is



24/7 ON-CALL NURSING SUPPORT

Office Hours

Monday - Friday | 8:00am - 4:30pm

Phone

603.444.5317

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Home Care Services

Home care is a range of services provided to individuals in their home for the treatment and education for illness, injury, or recovery. Home Health is also designed to help patients with regaining independence in the comfort of their home.

Nursing:

- Skilled Nurses
- 24/7 Clinical Support
- Skilled Nursing Assessment
- Nursing Case Management
- Disease Management & Education
- Surgical Aftercare
- Wound Care
- Injections & IV Therapy
- Maternal & Child Health
- Pediatrics

Rehabilitation Therapists:

- Physical, occupational and speech therapists
- Therapeutic assessment and rehabilitation planning specific to the home.

Medical Social Worker:

- Psychosocial Assessment
- Advanced Care Planning
- Community Resource Assistance

Why Us?

Our caregiving team includes providers (MD/APRN/PA), certified clinical staff, social workers, homemakers, spiritual counselors and volunteers trained in hospice and palliative care, we offer home visits for symptom management, prescription adjustments/modifications, and 24/7 availability for any care needs or questions, as well as daily caregiving tasks, our social workers/spiritual counselors will help you focus on quality of life and meeting important goals, our homemakers and volunteers offer homemaking and respite assistance.

Hospice Care Services

- 24/7 clinical support
- Certified Hospice Nursing Assessment
- Assistance with daily living activities and homemaking.
- In home provider visits for pain and symptom management.
- Medical supplies, equipment, and hospice medications
- Care Management & navigation of other resources
- Volunteer support and companionship
- Caregiver education and training
- Social and spiritual support
- Bereavement and grief support

Hospice Care Services

What is Hospice Care? Hospice Care is provided by a team of professionals who help the patient, their family members and caregivers, cope with the unique demands at the end-of-life, specifically symptom management and pain control. Hospice Care is provided wherever the patient calls home. Most insurances have a hospice benefit that covers the care at no cost to the patient, including medications, medical equipment, supplies and regular visits from the hospice team.

When is it time for hospice? It can be difficult to determine the timeline of a patient's illness and many of our patients tell us they wish they knew us sooner. To help you decide if it's time for hospice care, see the questions below. If the answer is "Yes" to two or more, it might be time to discuss options. In consultation with your physician, we can help you think through what is best for you and your family.

Have you or a loved one...

- Been hospitalized several times in the last six months?
- Used medication more frequently for pain symptoms?
- Needed help with at least two of the following: bathing, dressing, eating, walking, getting out of bed?
- Had unexplained weight loss in the last year?
- Had shortness of breath while resting?
- Been diagnosed with a serious illness by a doctor and told that life expectancy is limited?

For more information, call 603.444.5317

Home Health & Hospice Services